



Global roaming rates

1 SEPTEMBER 2023

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With roaming enabled, you can use your Vocus Mobile in over 120 destinations worldwide.

The table on the following page details rates for data and txts, and rates to send and receive calls from various zones overseas.

For more information on roaming with Vocus Mobile, go to <https://business.2degrees.nz/vocus-mobile-roaming>

Mobile Roaming Rates: Terms & Conditions

- Please note that Vocus Mobile service is currently run as a virtual mobile network (MVNO) on a partner's network. This means your devices may show Vocus or our partner as the network provider, and some other services (e.g. roaming support) may be provided via our partner.
- \$10 / day, daily roaming rate applies to the first 200MB of data usage in qualifying destinations.
- Each day period calculated from 12:00 AM NZ Time through to 23:59 NZ Time.
- New Zealand rates do not apply when roaming.
- The charges that apply to roaming services are in addition to any other charges which apply to your mobile plan.
- All roaming charges are listed in New Zealand currency.
- GST is applied to all roaming services to comply with IRD regulatory changes.
- Charges listed for incoming and outgoing calls while roaming are charged per minute (you pay the full minute rate for each minute or part minute).
- Texts are charged per text (160-character limit per text message).
- Data roaming is charged in 10kb increments; when roaming, MMS messages are charged at the standard data roaming rate for the zone you are in.
- To retrieve a voicemail while overseas you will be charged the standard per

Zone	Destinations	Data	Data Overage	Outbound Calling (Per Min)	Receiving Calls (Per Min)	Txt (ea)
1	Australia & Christmas Island	\$10 per day*	\$0.50 / MB	\$0.49	\$1	\$0.80
2	Argentina, Austria American Samoa, Belgium, Brazil, France, Greece, Hong Kong, India, Indonesia, Japan, Macau, Malaysia, Netherlands, Philippines, Portugal, Qatar, Saudi Arabia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, UAE, Venezuela, Vietnam,	\$10 per day*	\$1.00 / MB	\$2.49	\$1	\$0.80
3	Denmark, Finland, Iceland, Luxembourg, Norway, San Marino, Sweden, Vatican City	\$3 per MB		\$3.49	\$1	\$0.80
4	Afghanistan, Albania, Angola, Anguilla, Antigua & Barbuda, Armenia, Aruba, Azerbaijan, Bahrain, Bangladesh, Barbados, Belarus, Belize, Bermuda, Benin, Bhutan, Bolivia, Bonaire, Bosnia & Herzegovina, British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Cambodia, Cape Verde, Cayman Islands, Central Africa, Chad, Chile, Colombia, Congo (DRC), Cook Islands (Rarotonga), Costa Rica, Croatia, Cuba, Curacao, Cyprus, Czech Republic, Dominica, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Estonia, Falkland Islands, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey & Jersey, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hungary, Iraq, Isle of Man, Israel, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kosovo, Kuwait, Laos, Latvia, Liechtenstein, Lithuania, Macedonia FYR, Madagascar, Malawi, Maldives, Mali, Malta, Mauritius, Mexico, Monaco, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, New Caledonia, Nicaragua, Nigeria, Norfolk, Oman, Pakistan, Panama, Paraguay, Peru, Poland, Reunion Island, Romania, Russia, Rwanda, Saba, Serbia, Seychelles, Slovakia, Slovenia, Solomon Islands, Sri Lanka, St Barts, St Eustatius, St Kitts & St Nevis, St Lucia, St Marin (Dutch), St Martin (French), St Vincent & The Grenadines, Tajikistan, Tanzania, Togo, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Turks & Caicos, Uganda, Ukraine, Uruguay, Uzbekistan	\$5 per MB		\$4.49	\$1	\$0.80
6	Canada, China, Fiji, Germany, Ireland, Italy, Nauru, Papua New Guinea, Puerto Rico, Rarotonga (Cook Islands), Samoa, Spain, Tonga, UK, USA, US Virgin Islands, Vanuatu	\$10 per day*	\$1.00 / MB	\$2.49	\$1	\$0.80
Sea & Air	When using your Vocus Mobile on flights and ships equipped with roaming capabilities	\$30 per MB		\$13 / min	\$1	\$0.80

* Includes 200Mb of data and will repeat up to 14 times per day.

Roaming Subscriptions

14 Day Subscriptions	Inclusions	Price
Multizone 2GB Value Pack (Zone 1, 2 & 6)	300 Outgoing Mins, 300 Incoming Mins, 300 SMS, 2GB Data	\$30.00
Multizone 2GB Data Only (Zone 1, 2 & 6)	2GB Data Only	\$25.00

You can purchase subscriptions via the [Vocus MyMobile portal](#). Please note that with Roaming Subscriptions, your voice minutes are split into two categories:

- Outgoing; the calls that you make to other numbers,
- Incoming; the calls that you choose to receive from other numbers.

14 day subscriptions are valid for 1 year from the date of purchase, but will be consumed once your device begins roaming in any of the included countries.

